

Dear Customer,

We would request you to complete this Feedback Form and send it directly to M/s **UNITED INDIA INSURANCE CO.LTD**, Head Office at the address below.

Authorised Signatory,
TTK Healthcare TPA Pvt Ltd.



CUSTOMER SATISFACTION FEEDBACK FORM

From: Name of the Insured Address Telephone No/Cell No. Policy No:	To Tech(Health)Dept United India Insurance Co. Ltd Head Office, 24, Whites Road, Chennai 600014
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Please tick in the appropriate place.

1	Response time taken by the TPA for cashless authorisation to Hospital	Less than 2 hours	3 hours	More than 3 hours	
2	Did you receive SMS from TPA about approval of Cashless service	Yes		No	
3	Any Representative of TPA visited the patient in Hospital	Yes		No	
4	Claim settlement time taken for Reimbursement claim/Pre & Post hospitalization claim after submission of ALL CLAIM PAPERS to TPA	Less than 7 days	Within 15 days	Within 30 days	More than 30 days
5	Whether you will encourage your relatives/friends to take Health Insurance policy from United India Insurance Co. Ltd	Yes		No	
6	Your suggestions				

Date:

SIGNATURE OF THE INSURED